

Mathew Jun

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AWS certified engineer, seeking a Solutions Cloud Engineer role designing scalable infrastructure

EXPERIENCE

Implementation Consultant | **Fast Enterprises, LLC** | Boca Raton, FL & Anchorage, AK

Aug 2024 – Present

- Served as a technical liaison between state government clients and cross-functional development teams to design, configure, and validate mission-critical child support software (FastCSE) serving **100,000+** individuals across Alaska.
- Translated complex client requirements into system configurations and API integrations, including federal tax offset processing and international government routing, supporting accurate distribution of **\$150M+** in annual child support payments and eliminating manual handling across thousands of offset transactions per year. .
- Engineered an end-to-end alert and task-routing system that proactively surfaces priority actions for case workers, delivering a scalable framework adopted by **3+** states as a deployment template.
- Integrated government APIs with Foreign Reciprocating and Treaty Countries (FRC/FTC) to automate outbound mail routing, replacing manual intervention and improving compliance with international child support obligations.
- Spearheaded production incidents by triaging batch processing failures, creating structured incident tickets, and collaborating with engineering teams to deliver time-sensitive fixes under client SLAs.
- Delivered **10** live product demonstrations and technical presentations to state officials and prospective government clients at industry conferences, directly supporting pre-sales and business development efforts.
- Partnered with business analysts and client stakeholders to gather requirements, document solution designs, and drive alignment between technical capabilities and operational goals.

System Engineering Intern | **NASA – Goddard Space Flight Center** | Greenbelt, MD

Mar 2024 – Apr 2024

- Supported mission operations for the Hubble Space Telescope alongside lead systems engineers, gaining hands-on exposure to large-scale technical system monitoring and configuration validation.
- Collaborated with scientists to perform optical calibration testing and configuration for the Nancy Grace Roman Space Telescope, demonstrating ability to ramp up quickly in highly technical, cross-disciplinary environments.

Implementation Consultant Intern | **Fast Enterprises, LLC** | Madison, WI

May 2023 – Aug 2023

- Delivered a **99%** performance improvement on a homestead tax credit report benefiting **~212,900** Wisconsin households by profiling database queries and optimizing business operators and reference table lookups.
- Partnered with state business analysts to diagnose and resolve database and e-service system issues, translating ambiguous client pain points into actionable technical solutions.
- Implemented a targeted fix for the auditing system by analyzing working papers and engineering a change that resolved recurring internal processing errors.

CERTIFICATIONS

AWS Certified Cloud Practitioner (CLF-C02) – November 2025

AWS Certified Solutions Architect – Associate (SAA-C03) – Expected Dec 2026

SKILLS

Languages: C#, Python, SQL, Java, JavaScript, MATLAB, HTML, CSS

Technologies: GitHub, Visual Studio, .NET, Jupyter Notebook, Linux/Unix, PowerShell, Windows Server, Cisco, Wireshark

Cloud / Security: AWS (IAM, S3, EC2, Lambda, RDS, CloudFormation), API Security, Cloud Deployment, Security Best Practices

Core Competencies: Client-Facing Solutioning, Technical Discovery, Requirements Gathering, API Integration, Data Analysis, Technical Writing

EDUCATION

B.S. in Information Science – University of Maryland, College Park

GPA: 3.82 | May 2024